

SPYDERWASH®

A SETOMATIC SYSTEMS COMPANY



CELEBRATING OVER
58
YEARS IN
BUSINESS



PROUD TO BE YOUR LAUNDRY PARTNER FOR NEARLY 60 YEARS!

A Message From Our CEO

Since 1968, Setomatic Systems has been dedicated to helping laundry operators succeed through innovation, reliability, and exceptional customer service.

As a third-generation family-owned company, we understand that purchasing a payment system is more than a technology decision—it's a long-term business partnership. That's why we have spent nearly six decades focused on delivering solutions our customers can depend on.

Our commitment to innovation has helped shape the laundry industry. In 1995, before most self-service businesses accepted credit cards, Setomatic introduced one of the industry's first credit card payment solutions. Today, we continue that tradition through the Spyderwash platform, helping operators modernize their stores with contactless payments, mobile technology, loyalty programs, wash-dry-fold tools, pickup and delivery integration, and real-time business management.

While technology continues to evolve, our mission remains unchanged: provide dependable solutions, stand behind our products, and help our customers grow.

Thank you for considering Setomatic and Spyderwash. We look forward to earning your business.

Michael Schantz
CEO, Setomatic Systems, Inc.



Proudly Celebrating

OVER **58 YEARS**
IN BUSINESS



" Built on Experience. Driven by Innovation."

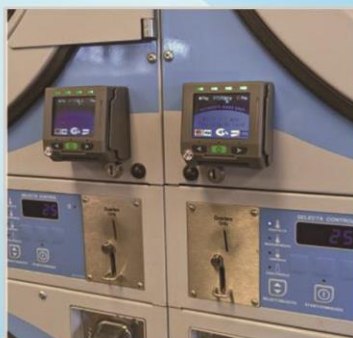
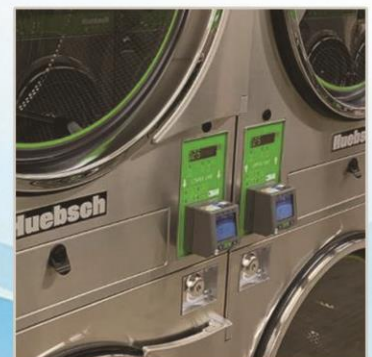
Payment technology continues to evolve, and for nearly six decades Setomatic Systems has remained at the forefront of innovation in the laundry industry.

Our success has been built on a simple philosophy: anticipate where the industry is heading and provide operators with dependable solutions that help their businesses grow. Throughout our history, we have consistently embraced emerging technologies and transformed them into practical tools for laundromat owners.

From early card-based payment systems to wireless connectivity, cloud-based management platforms, contactless payments, and mobile technologies, Setomatic has continually invested in solutions that simplify operations and improve the customer experience.

As a third-generation family-owned company, we understand the importance of long-term partnerships. Our customers rely on us not only for technology, but for the service, support, and stability that come from working with an established industry leader.

While technology will continue to change, our commitment remains the same: deliver innovative solutions, provide exceptional customer support, and help our customers succeed for years to come.



Contact your local distributor



Accept Every Major Payment Method

Today's customers expect convenient payment options. SpyderWash gives operators the flexibility to accept virtually every modern form of payment from a single platform.

Whether your customers prefer credit cards, debit cards, contactless payments, mobile wallets, loyalty cards, or traditional coin acceptance, SpyderWash allows you to deliver the payment experience your customers expect.

Supported payment methods include:

- Credit & Debit Cards
- EMV Chip Cards
- Contactless Tap-to-Pay
- Apple Pay
- Google Pay
- Samsung Pay
- Loyalty Cards
- Coin Acceptance (Optional)

With SpyderWash, operators can choose the payment mix that best fits their business while maintaining the flexibility to adapt as consumer preferences continue to evolve.

Modern Day Card-Only Laundry Operations

Looking to eliminate quarters from your laundry operation?

Many card-only laundry systems require customers to purchase a proprietary loyalty card and visit a value-transfer kiosk before they can start a machine.

SpyderWash offers a more flexible approach. Customers can pay directly at the washer or dryer using:

- Credit Cards
- Debit Cards
- Mobile Wallets (Apple Pay, Google Pay, Samsung Pay)
- Contactless Payments
- SpyderWash Loyalty Cards



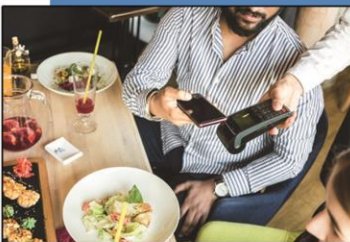
Unlike many card-only systems, customers are not required to purchase a proprietary loyalty card, visit a kiosk, or download a mobile app to do laundry. The result is a simpler customer experience, reduced cash handling, fewer barriers to payment, and a platform designed for the modern laundromat.



NFC Mobile Payments

Today's consumers increasingly prefer the convenience and security of contactless mobile payments. SpyderWash allows customers to pay directly at the washer or dryer using the mobile wallet already stored on their phone or smartwatch, including:

- Apple Pay
- Google Pay
- Samsung Pay
- Other NFC-enabled mobile wallets



Unlike many payment systems, customers are not required to download a proprietary app, create an account, purchase a loyalty card, or visit a value-transfer kiosk before starting a machine.

Why Mobile Payments Matter

Consumers already use mobile wallets every day at grocery stores, restaurants, gas stations, retail stores, and countless other businesses.

By accepting the payment methods customers already know and trust, operators can provide a faster, more convenient laundry experience while reducing barriers to payment.

Built for the Future

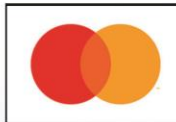
As consumer payment preferences continue to evolve, SpyderWash provides laundromat owners with a modern platform designed to support both today's payment methods and tomorrow's innovations.



EMV CERTIFIED



Enable EMV contactless and EMV contact payments directly on your washers and dryers



Partner with the leader in laundry payment solutions for over 58 years



Flexible Payment Options:

- credit/debit card
- cash/coin (optional)
- loyalty card
- NFC/Mobile Wallet
- EMV Contact & Contactless payments



Allow customers to automatically earn free washes or dries with loyalty cards or their credit/debit cards



Loyalty Programs
No sign-up or app download required, a seamless customer experience.

Loyalty Card KIOSK

TOUCH SCREEN

Features

- **Touch Screen Display**
- **Dual Language:**
English and Spanish
- **Purchase Loyalty Cards**
with Cash or
Credit/Debit Cards
- **Add Value** to Current
Loyalty Cards with Cash or
Credit/Debit Cards
- **View** Loyalty Card Balance
- **Print Receipts**
of All Transactions:
Cash and Card
- **Register Cards**
by Scanning QR Code





POS WDF System & PUD Mobile App

All-in-One System:

Fully Integrated WDF POS and PUD App
with SpyderWash
Self Service
Card Readers



Features:

- Process and Track Wash Dry & Fold Orders
- Pick Up & Delivery Integration with DoorDash
- Fully Integrated POS Hardware
- Dual Display - Employee Facing and Customer Facing
- Robust Inventory Management
- Employee Time Clock Reports and Shift Tracking
- Implement Employee Daily Checklists and Tasks
- Real Time Reporting
- Promotional Discounts
- Optional Work Flow Tablet for Attendants



DUAL DISPLAY

Your All-in-One Laundry Solution



Loyalty Kiosk



PUD Mobile APP

EMV Card Reader



POS System

All SpyderWash® control/interface boards are made in the USA.

Total Business Management Platform

SpyderWash is more than a payment system. It provides operators with the tools needed to manage, monitor, and grow their laundry business from a single cloud-based platform.

Key Features:

Cloud-Based Access & Remote Monitoring

View store activity from anywhere using a computer, tablet, or smartphone.

Comprehensive Revenue Tracking

Monitor coin, credit/debit card, mobile wallet, loyalty card, and Wash-Dry-Fold transactions from a single platform.

Advanced Reporting

Analyze sales trends, peak usage periods, machine performance, and business growth opportunities.

Wash-Dry-Fold Management

Track orders, employee activity, timestamps, and production metrics.

Smart Alerts

Receive notifications for full coin boxes, machine activity, and other important events.

Marketing & Customer Engagement

Communicate directly with registered customers through promotions and loyalty programs.



Loyalty Programs That Keep Customers Coming Back

Customer retention is one of the most important drivers of long-term laundromat success. SpyderWash provides multiple tools to reward repeat visits and encourage customer loyalty.

Loyalty Features:

Automatic Free Wash Programs

Reward customers after a predefined number of visits or dollars spent.

Free Dry Promotions

Offer drying credits to encourage repeat business.

Bonus Value Programs

Incentivize larger deposits by providing promotional bonus credits.

Custom-Branded Loyalty Cards

Available in magnetic stripe or contactless formats featuring your specific store branding.

Flexible Customer Identification

Loyalty benefits can be linked to loyalty cards, credit/debit cards, or mobile wallets.



FACTS

Payment System Checklist

Vender A	Vender B	Vender C	SPYDERWASH® 	
			✓	Manufacturing Payment Devices in the Commercial Laundry Market for at Least 10 Years
			✓	Card Reader is EMV Certified for Contact and Contactless Chip Cards (at the washer/dryer)
			✓	Accepts Mag Stripe Credit/Debit Cards (at the washer/dryer)
			✓	Accepts Apple/Google/Samsung Pay (NFC Mobile Payments) (at the washer/dryer)
			✓	Accepts Both Mag Stripe and Contactless Loyalty Cards (at the washer/dryer)
			✓	Ability to maintain Coin Acceptance (at the washer/dryer)
			✓	Loyalty Programs (without the need for customer registration)
			✓	No Sign-up or Phone App Download Required (to start washer/dryer)
			✓	Reward Programs (when using customer's Credit/Debit Card or Mobile Wallet directly at washer/dryer)
			✓	Free Wash Reward Program (with Loyalty Cards and Credit/Debit Cards)
			✓	Free Dry Reward Program (with Loyalty Cards and Credit/Debit Cards)
			✓	Does NOT impact washer/dryer programming (reacts to washer/dryer programming rather than overtakes it)
			✓	Guaranteed low Processing Rate (with no hidden fees and no additional 3rd party gateway, such as authorize.net)
			✓	Certified Readers by all the major Credit Card Companies
			✓	Wash-Dry-Fold Cards for Attendants
			✓	Convenience Fee option for using a Credit/Debit Card
			✓	\$5 Pre-authorization when swiping Credit/Debit Card (eliminates \$15/\$20 hold requirement and customer complaints)
			✓	Full Accountability and Management Capability for Owners and Attendants (Coin, Card, Mobile accountability)
			✓	Coin Box Monitoring and Alerts
			✓	Customer and Attendant Portal
			✓	Mobile App

KNOW THE FACTS BEFORE YOU BUY

Ready to Modernize Your Laundry Business?

Contact your local
SpyderWash distributor
to schedule a demonstration



Trusted by Laundry Operators Since 1968



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